



Responsible Disclosure

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We welcome reports from security researchers who find a vulnerability in our platform. This page explains how to report one safely.

1. How to report

Send details to security@cashxchain.com. Please include enough for us to reproduce the issue.

2. What we ask of you

Give us reasonable time to investigate and fix the issue before you disclose it publicly. Do not access, change or delete data that is not yours, do not degrade our service and do not go further than needed to show the issue.

3. What you can expect from us

We will acknowledge your report, keep you informed, and we will not take legal action against researchers who act in good faith and within this policy.

4. Scope

In scope: our own domains and applications — *.cashxchain.com, api.cashxchain.com, the iOS app, the Android app, and the web dashboard. Out of scope: third-party services we do not operate (report those directly to the relevant provider, e.g. Stripe, Coinbase, Cloudflare, AWS or Google); social-engineering against team members; physical attacks; denial-of-service (DoS/DDoS) testing; spam or phishing simulation; and findings that require an already-compromised account.